

Help Reduce Errors and Fraud

Three ways to help reduce Medicare and Medicaid errors and fraud.

From the MMAP Senior Medicare Patrol

1. Be Informed

Did you know?

The vast majority of Medicare and Medicaid service providers are honest.

However, billions of dollars are lost each year because of Medicare and Medicaid errors and fraud.

The activities of a few result in wasted funds for these programs and could cause a reduction in funds in the future.

You can help reduce Medicare and Medicaid fraud and errors.

You can make a difference!

2. Be Aware

Review each Medicare Summary Notice carefully!

Your Medicare Summary Notice explains services and supplies that were billed to Medicare for a 30-day period.

Make sure that you received the services or supplies for which Medicare reimbursed the provider.

Watch for duplicate payments for the same service.

Look for payment for services or supplies not received, or for supplies received but no longer needed.

3. Be Involved

Report suspected Medicare fraud.

Have your Medicare Summary Notice with you when placing the following calls.

- > Call your health care provider's billing office. Ask about any part of the Medicare Summary Notice you question.
- > Call your medicare carrier if the complaint is not resolved. Their toll-free number can be found on your Medicare Summary Notice in the upper right box.
- > Call 1-800-803-7174, the MMAP Senior Medicare Patrol for assistance.

Protect your Medicare Card and Number

Guard it carefully!

- > Do not show or give your Medicare or Medicaid number to anyone who calls or comes to your door.
- > Do not accept offers of “free” medical services or supplies in exchange for your Medicare number.
- > Do not sign a blank form.
- > Do not accept a gift or kickback in exchange for health information about someone else.

Remember. Medicare never calls or visits you at home to give you something for free or to sell you something.

Remember. You can request a copy of your Medicare Summary Notice by calling 1-800-MEDICARE or by going to www.medicare.gov