



Review your Medicare Summary Notice carefully!

Your Medicare Summary Notice explains the services and supplies that were billed to Medicare and how much Medicare paid. Make sure you received the supplies or equipment for which Medicare reimbursed the provider.

If you see a charge on your Medicare Summary Notice and you think it may be wrong, call the doctor, health care provider, or supplier and ask about it.



**Medicare and Medicaid
provide health care for
older adults and
people with disabilities.
If you have questions,
MMAP can help.**

**1-800-803-7174
www.mmapinc.org**

MMAP is a free service which is funded by grants from the U.S. Department of Health & Human Services – the Administration for Community Living, the Michigan Department of Health and Human Services, the Michigan Aging and Adult Services Agency, and the Michigan Health Endowment Fund. MMAP does not receive funding from, nor is it affiliated with, any insurance companies.



LOCAL HELP FOR PEOPLE WITH MEDICARE



Durable Medical Equipment

**Fraud Costs
Medicare Millions
of Dollars
Each Year**

What is Medicare Durable Medical Equipment?

Durable Medical Equipment (**DME**) is supplies and equipment that can generally withstand repeated use and is appropriate for use in the home.

Examples of DME include:

- Oxygen tank
- Walkers
- Wheelchairs
- Diabetic test strips
- Home oxygen equipment
- Scooters (if you need it to move around your home)



Durable Medical Equipment Fraud:

- Medicare is billed for items or equipment you never received
- Medicare is billed for services or equipment which are different from what you received
- Medicare is billed for home medical equipment after it has been returned

Be Suspicious!

- If a provider tells you the equipment or service is free
- If a provider tells you they know how to get Medicare to pay for the item or service
- If a provider claims they represent Medicare

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You can help stop Medicare fraud! Report Errors and Concerns!

If your doctor, health care provider, or supplier doesn't answer your questions or concerns you can report your concerns to any of the following:

- **Medicare:**
1-800-Medicare (1-800-633-4227)
TTY users; 1-877-486-2048
- **Office of Inspector General Hotline:**
1-800-HHS-TIPS (1-800-447-8477)
TTY users 1-800-377-4950.
- **MMAP**
1-800-803-7174
www.mmapinc.org

The MMAP SMP program is a free service with the goal to promote awareness of Medicare error, fraud and abuse and to help resolve problems identified by people who have Medicare.